

VideoX Professional Quick Installation Guide

Box Contents:

- One (R8P or R12P) VideoX Professional Appliance
- Rackmount Rail Kit
- Accessories box
- Hard disk drives (quantity as ordered)
- Two 110V AC power cords
- VideoX Professional Front Bezel / Cover
- VideoX Professional Quick Installation Guide (this document)
- VideoX Professional Quick Reference

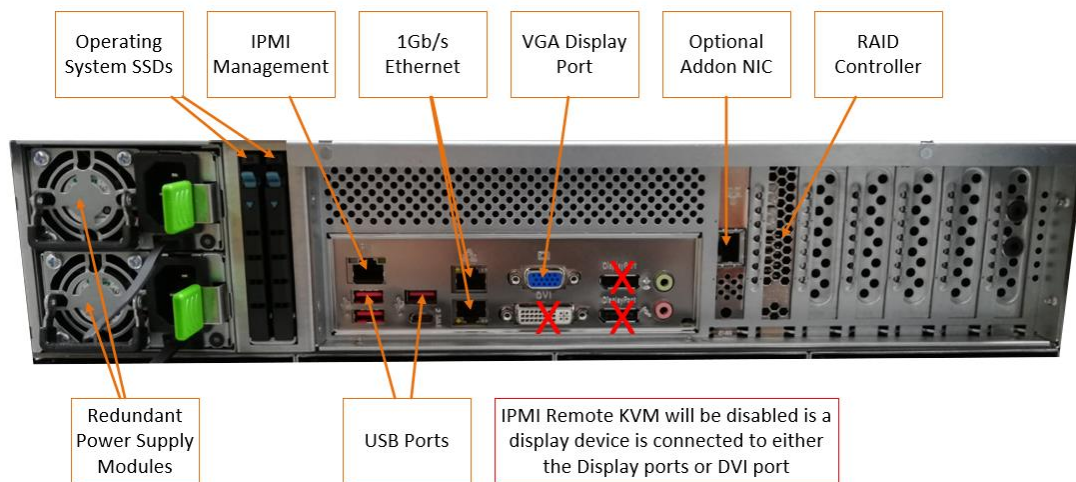
Step 1 – Unpack the components

The VideoX Professional Appliance is shipped separately from its hard disk drives. The contents of the VideoX Professional Appliance box can be unpacked by a single person, but it is recommended that two people remove the server from the box.

Step 2 – Install the Rackmount Kit on the Chassis

A rackmount rail kit is included with VideoX Professional Appliance. Refer to the VideoX Professional Quick Reference guide for installation instructions or the documentation shipped with the rackmount rail kit.

Step 3 – Cabling the VideoX Professional



Two NEMA-15 power cords are included with the VideoX Professional appliance. The VideoX Professional Appliance requires two AC power sources. Connect both power cords. Only connect a monitor to the VGA port (do NOT connect a monitor to the DisplayPort or DVI port as this will cause the remote KVM function in IPMI to not function) as well as a Keyboard and mouse to their respective USB ports. Network connectivity is required during the operation of the VideoX Professional. Plug in at least one Ethernet cable into an Ethernet port of the VideoX Professional. A network cable can be connected to the IPMI management port for later usage, but it is not required for basic operation.

Step 4 – Install Hard Disk Drives

Before powering on the VideoX Professional install the hard disk drives into the chassis. Each hard disk drive/tray that was received should be inserted into the chassis. Verify that the serial number marked on each hard disk drive/tray match the serial number of the VideoX Professional Appliance. Install the hard disk drives into the empty hard disk slots of the VideoX Professional Appliance in any order. Make sure to press the drive carrier handle closed until it clicks in place.

Step 5 – Power on the server

To turn on VideoX Professional, press the power button located on the front-left of the VideoX Professional. The Windows® 10 Enterprise LTSC 2019 operating system performs a number of systems checks to verify the integrity of the file system. During this time, the hard drive activity LEDs on the VideoX Professional will blink. Allow the VideoX Professional to boot into Windows® 10 Enterprise LTSC 2019 operating system.

Step 6 – Windows® Setup

Once the VideoX Professional completely boots, follow the onscreen instructions to complete the Windows® 10 Enterprise LTSC 2019. Follow the onscreen prompts. It is recommended that a local user be created. Create a user and password for the system. The user and password created will create the only set of credentials that can be used to log into the system. **Arxys is unable to reset this account.**

Step 7 – Logging into the VideoX Professional

Follow the onscreen instructions to log in using the user and password set in step 6

Step 8 – Windows Updates

Microsoft® routinely release updates and patches to improve stability and security of the Windows® 10 Enterprise LTSC 2019 operating system. Any updates released after the VideoX Professional has shipped will need to be applied.

Step 8 – Installation of Video Management Software

The VideoX Professional can be shipped with various video management platform packages. If a specific VMS package was requested with the purchase of the appliance, the platform installation package will auto run when the system is first used. The platform installation packages are located in the folder located at C:\ArxysSupport\Applications. Additionally, specific VMS documentation can be found in C:\ArxysSupport\Documentation. For additional information on installing, licensing, and configuring VMS see the VMS documentation.

For Technical Support Contact:

Arxys

Submit a ticket by going to: <https://support.arxys.com>

Hours: Monday – Friday, 9:00AM – 5:00PM (Pacific Time)